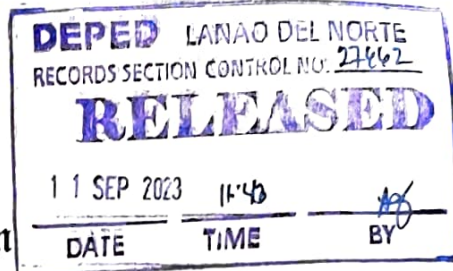




Republic of the Philippines  
**Department of Education**  
REGION X  
**SCHOOLS DIVISION OF LANA DEL NORTE**



9 September 2023

**DIVISION MEMORANDUM**

No. 461, s. 2023

**GSIS TOUCH MOBILE APP AND GWAPS KIOSK**

To: Assistant Schools Division Superintendent  
Chief ES- Curriculum Implementation Division  
Chief ES- Schools Governance and Operations Division  
Public Elementary and Secondary School Heads  
Teaching and Non-teaching Personnel  
All Others Concerned

1. Relevant to the letter from ALEXIS D. ARUMPAC, CSEE, Branch Manager, GSIS Iligan Branch, this Office hereby directs all personnel of this Division on the use of the **GSIS Touch Mobile App** for more efficient and accessible GSIS transactions. Essentially, the GSIS Touch Mobile App can perform all the functions of the GSIS Wireless Automated Processing System (GWAPS) Kiosk.
2. Attached are the letter from Mr. Arumpac and the guide on the easy steps in downloading and using the GSIS Touch Mobile App as well as some links to GSIS produced and posted YouTube videos showing tutorials on how to use and navigate the app.
3. For queries and other concerns, please email Jovanny M. Pangasian, DIO/EPS II- HRD at [jovanny.pangasian@deped.gov.ph](mailto:jovanny.pangasian@deped.gov.ph).
4. Immediate and wide dissemination of this Memorandum is desired.

**EDWIN R. MARIBOJOC EdD, CESO V**  
Schools Division Superintendent

Encl: As stated  
Reference: GSIS Letter  
To be indicated in the Perpetual Index  
under the following subjects:

GSIS TOUCH MOBILE APP      ONLINE TRANSACTIONS

JMP/DM-GSIS TOUCH MOBILE APP AND GWAPS KIOSK  
September 9, 2023



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August 17, 2023

**EDWIN R. MARIBOJOC**  
**School Division Superintendent**  
DepEd Division Office, Lanao del Norte  
Tubod, Lanao del Norte

**Re: GSIS Touch Mobile App and GWAPS Kiosk**

Dear **Superintendent Maribojoc**,

We hope this letter finds you well. The GSIS, in support of the national government's agenda to move towards digital transactions is actively promoting the use of our in-house developed GSIS Touch Mobile App. With this app, members can access their records, do tentative loan computation, apply for and monitor their loans. The app also allows tentative computations and applications for life and retirement claims. Premium and loan payments posting notifications also come standard. Essentially, the GSIS Touch Mobile App can perform all the functions of the GSIS Wireless Automated Processing System (GWAPS) Kiosk.

Your agency is one of the recipients of the GSIS Kiosk. In this regard, we would like to solicit your assistance in the active promotion of the use of the GSIS Touch Mobile App among the GSIS members in your agency as this will promote efficient and accessible service to our stakeholders or GINHAWA as we in GSIS refer to it. We have attached to this letter a guide on the easy steps in downloading and using the GSIS Touch Mobile App as well as some links to GSIS produced and posted YouTube videos showing tutorials on how to use and navigate the app.

It is also in this regard that we would like to disclose to you that we plan to implement a de-commissioning plan for our GWAPS Kiosks as we plan to fully promote the more efficient GSIS Touch Mobile App which is aligned to the national government's plan of digital transformation. Rest assured that your agency/office, through your Administrative officers, shall be duly informed of further developments which will culminate in the pull out of the GWAP Kiosks.

Yours in public service.

  
**ALEXIS D. ARUMPAC, CSEE**  
**Branch Manager**

Encl: GSIS Touch Flyer

**Government Service Insurance System**

**ILIGAN BRANCH OFFICE**

YIMA Bldg., cor. Badelles & Ramiro Sts., Brgy. Poblacion, Iligan City, 9200, Lanao del Norte



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GSIS

**gfa**  
ginhawa  
for all!

# Relax sa GSIS Touch GSIS MOBILE APP

## WHAT YOU NEED, WHEN YOU NEED IT.

Members Records  
Loan Details and Application  
Claims Records and Application  
Pension Records

APIR Schedule  
Citizen's Charter  
Branch Locator  
GSIS News

### TO REGISTER:

- Step 1: **OPEN** an account with your Birthdate, and BP number  
Step 2: **ENCODE** the **OTP (One Time Pin)** that will be sent to your registered mobile number\*  
Step 3: **CREATE** your username and password

### UPDATING YOUR INFORMATION

\* If your number is not registered, you may update it via:

1. GWAPS Kiosk
2. AAO (Authorized Agency Officer)
3. GSIS Branch

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### TO LOGIN:

- Enter the **Username** and **Password** created
- You can also login through your phone's biometric features